



#2 Industrial Park Drive · PO Box 497, Morrilton, AR 72110

Coverage: 10 years

Customer Service: (800) 535-8597 · Fax: (501) 354-3019 · www.bitec.com

Installation/Effective Date: _____

TEN (10) YEAR MANUFACTURER’S LIMITED WARRANTY (“WARRANTY”)

BITEC, INC. (hereinafter referred to as the "Company"), warrants that the manufactured roofing/waterproofing/coating product(s), (hereinafter referred to as the "Membrane"), identified by use on the opposite side hereof, at the time of installation, shall conform to the published specifications of the Company and is subject to the conditions, terms and limitations set forth in this warranty.

LIABILITIES The 'Company' warrants that the "Membrane", provided that such "Membrane" has been stored, handled, and that the installation meets or exceeds the "Company" published use, and is installed in accordance with governing industry standards shall be free of manufacturing defects and will remain free for the periods as set forth below.

LIMITATIONS If manufacturing defects should cause the "Membrane" to lose its watertight integrity during the 10 year warranty period, the "Company", at its sole option, will (1) refund to the owner a portion of the original purchase cost of the ""Membrane" or (2) replace a portion of the "Membrane" according to the following schedule, providing none of the Exclusions from Warranty listed thereafter prevail.

Year of Service	Percent of refund/replacement
1	100%
2	90%
3	80%
4	70%
5	60%
6	50%
7	40%
8	30%
9	20%
10	10%

The "Company's" obligation to refund to the owner a portion of the "Membrane's" original cost, or the replacement of a portion of the "Membrane", in accordance with the terms set forth above, shall be the sole and exclusive remedy of the owner, and the owner shall not be entitled to additional remedies, expressly waiving any and all other claims for damages, being direct or indirect, consequential or incidental, including but not expressly limited to the following: property damage, personal injury, damage to the owner or third parties, and/or loss of business or profit. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitations and remedies may not apply to you. This warranty gives you specific legal rights. You may have others which vary from state to state or province to province. This warranty is expressly in lieu of any and all other warranties, expressed or implied, including the implied warranties of merchantability or fitness for a particular use or purpose.

BITEC, INC. shall not be liable for, and this Warranty does not cover leaks resulting from any one or more of the following causes, including but not limited to:

- A. Damage caused by windstorms, hailstorms, hurricanes, tornados, gales, lightning, earthquakes, fire, explosions, food, chemical attack, solid objects falling on the roof, traffic or storage of materials on the roof, natural disasters, wear through misuse or abuse, damage physically inflicted through accidents or human-made causes, riots, vandalism or war.
- B. Defects in, failure of or improper application, construction or design of any roof installation, roof deck, roof insulation, or any other material used as the base over which the roof is applied.
- C. Movement or deterioration including but not limited to any expansion or contraction, of any sheet metal or other material used in conjunction with the BITEC, INC. membrane.
- D. Any major changes in the principal usage or ownership of the building unless approved in advance, in writing, by BITEC, INC.
- E. Damage to the roof caused by settlement, distortion failure or cracking of the roof deck, walls, or foundation of a building or defects or failures of copings or any part of the building structure.
- F. Moisture entering the roofing system through the walls, rooftop hardware or equipment, copings or any part of the building structure.
- G. Damage to the BITEC, INC. membrane resulting from lack of positive drainage.
- H. Repair of metal work or flashing receptacles or other materials furnished by others and such damage as may result from the application or failure of these materials.



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- I. Roofs installed over cold storage or freezer compartments shall not be covered under this Warranty.
- J. Chemical attacks, exposure to any ionized radiation, or contamination from any hazardous substance or waste.
- K. Repairs performed or materials furnished by others besides those authorized by BITEC, INC. in correcting leaks in the roof.
- L. Improper maintenance or correction of condition other than leaks.

BITEC will issue the above-described warranty upon completion of the said installed roof in compliance with BITEC, INC. shall not be responsible for or liable for any change and/or amendment to its warranty provisions contained herein, unless the said change and/ or amendment is approved in writing by an authorized officer of BITEC, INC.

BITEC specifications and warranty terms, the Warranty covering the "Membrane" materials will be issued to the Owner as provided hereunder. To validate this warranty, all registration information requested must be completed and mailed to BITEC's general offices within thirty (30) days after job completion. Notification of any manufacturing defect must be submitted to BITEC's general offices within five (5) days after discovery of any such defect. The issued certificate number shall be referred to in all correspondence. This warranty is transferable or assignable only with the prior written approval of BITEC's Manager of Technical Services, and payment of applicable transfer fee.

No representative, employee, agent of BITEC, INC. or any other person has the authority to assume for BITEC, INC. any additional or other liability or responsibility in connection with the "Membrane" described above, except as set forth below:

BITEC, INC. shall not be responsible for or liable for any change and/or amendment to its warranty provisions contained herein, unless the said change and/ or amendment is approved in writing by an authorized officer of BITEC, INC.

(To be completed by Installer)

Owner's Name: _____ Building Usage: _____

Address of Building: _____ Completion Date : _____

City: _____ State: _____ Zip: _____

Building Usage: _____

Installer Name: _____

Installer Address: _____ City: _____ State: _____

BITEC Products Used (list all with quantities): _____

BITEC Products Purchased From: _____

MAINTENANCE RECOMMENDATIONS

BITEC, INC. is proud to have provided your building with the finest advanced technology waterproofing membrane available, and offers the following industry accepted guidelines to protect your investment. BITEC recommends as the building owner you implement the following:

- (1) Perform a roof inspection every six (6) months to remove any debris and ensure proper drainage by cleaning the scuppers and roof drains.
- (2) If your roof system was surfaced with a reflective coating, a periodic recoat will protect the membrane and reduce energy cost.
- (3) Restrict roof traffic to a minimum and inform necessary trades requiring access to the roof deck to be very careful to protect the roof membrane from falling objects or solvent/chemical spills.
- (4) Do not allow the materials to be transported over the completed roof deck areas.
- (5) As a reminder, all additions of equipment, deck penetrations or any change requiring cutting through the BITEC membrane must have prior approval of BITEC, INC. and the work must be completed by a BITEC Authorized Roofing Contractor to maintain the validity of the Warranty.

NOTICE TO OWNER

Above is the limited warranty which has been issued by BITEC, INC. and forwarded to you through the installing contractor. Before this limited warranty is effective, charges for the materials must have been paid to BITEC, INC. The Owner or Owner's authorized representative must sign in the form attached on the page below and return this Notice to BITEC, INC. at the location indicated within thirty (30) days of completion of the "Membrane" installation.



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REGISTRATION FORM - LIMITED TEN-YEAR MATERIAL WARRANTY

(To be completed and returned to BITEC with all related materials invoices).

Owner's Name: _____ Building Usage: _____

Address of Building: _____ Completion Date : _____

City: _____ State: _____ Zip: _____

Building Usage: _____

Installer Name: _____

Installer Address: _____ City: _____ State: _____

BITEC Products Used (list all with quantities): _____

BITEC Products Purchased From: _____

Owner's Signature: _____ Date: _____

Please print, sign and mail with all related materials invoices to:

BITEC, Inc.

P.O. Box 497

#2 Industrial Park Dr.

Morrilton, AR 72110